# #sm09

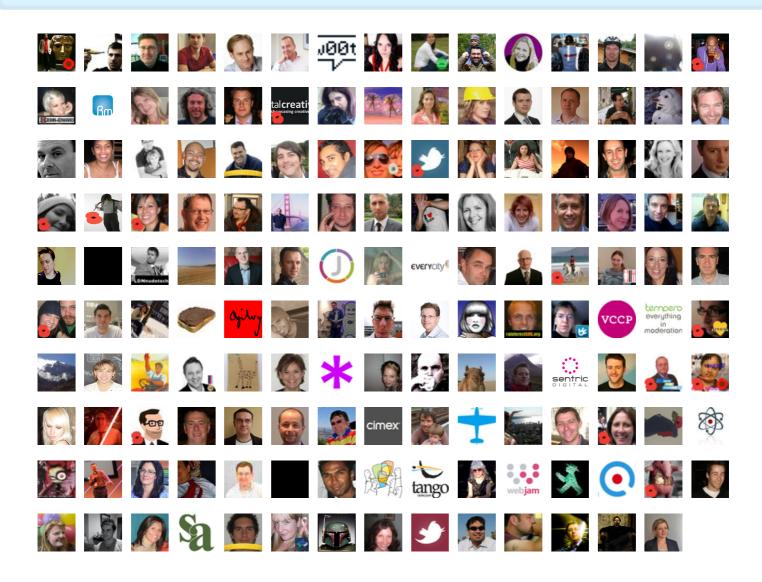
## Social Media '09

http://gd4.us/f0

#### **Trending Words**

social, -, rt, media, stick, celeb, media:, new, &, talk, see, @sarahbeeny, great, good, it's

### **Event Participants**





My take on yesterday's Social Media '09 conference in London's Marble Arch: http://gd4.us/f0 #sm09

13-Nov-09 13:40 | cr

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RT @Econsultancy: The ugly side of the social web http://bit.ly/47lrip #sm09

13-Nov-09 11:52 | iainbroome



Great to see so many friends and colleagues and to meet many new ones at #SM09 - congrats to @simongrice and his Mashup Events team

13-Nov-09 11:50 | drewellis

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RT @andrewgerrard: @simongrice @emmajell @hofmeyr @tonyfish Thanks all for #sm09 yesterday - top effort!

13-Nov-09 11:31 | JoshFeldberg



is there a list of tweeters from #sm09 @simongrice

13-Nov-09 11:30 | JoshFeldberg



my slides presented at #sm09 in London http://bit.ly/sm09slides with some practical advice for brands and social media

13-Nov-09 11:30 | andrewgrill



@simongrice @emmajell @hofmeyr @tonyfish Thanks all for #sm09 yesterday - top effort! Gonna have to revisit the vids to review & digest

13-Nov-09 11:13 | andrewgerrard



#sm09 was in turns very interesting and slightly chaotic. All in all a bold concept and to be applauded we reckon.

13-Nov-09 11:06 | w00tmedia



RT @IanSanders: Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke)

13-Nov-09 10:13 | vikkichowney



@jaggeree loved your talk at #sm09 - nice one! If you need someone to help with marathon/running fundraising i'd love to. I race 2x a month

13-Nov-09 10:12 | Claire



Aww! RT @greenwellys: Loving @SarahBeeny - one for all the parents out there - did her pres at #sm09 with her new baby: http://bit.ly/4AK3eA

13-Nov-09 10:10 | henweb



RT @CMRLee for anyone at #sm09 yesterday, doing a piece for http://bit.ly/VR4ZF on what "being social" really means. pls DM for more - ta

13-Nov-09 10:09 | ClaireatWaves



Loving @SarahBeeny - one for all the parents out there - did her pres at #sm09 with her new baby: http://bit.ly/4AK3eA

13-Nov-09 10:08 | greenwellys



RT @lanSanders: Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke)

13-Nov-09 10:07 | DavidHart



@kristainlondon #sm09 @hofmeyr or @simongrice would know when they're going up :-)



summary of Social Media 09 #sm09 for the marketing team. Lots of juicy stuff to report on. Great event @mashupevent (via @seanparry)

13-Nov-09 09:24 | simongrice

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@quietriots - really enjoyed your presentation yesterday at #sm09 - brilliant idea. Could you ping me your email address pls? 13-Nov-09 09:22 | barrybridges Great event yesterday at #sm09 13-Nov-09 09:21 | MattyOSHEA RT @tepilo: RT @lanSanders Respect to @SarahBeeny - did her talk at Social Media 09 #sm09 with her new baby: http://bit.ly/4AK3eA 13-Nov-09 09:16 | GeorgiaBrown This made me feel like I was there :) RT @andrewgrill: great summary of #sm09 from @freecloud http://bit.ly/sm09review 13-Nov-09 09:04 | Beth Carroll Can't believe I missed @SarahBeeny and her baby at #sm09 :( 13-Nov-09 09:02 | Beth\_Carroll @freecloud Haha - so everybody gets an award. How very diplomatic of you. Good capture tho' :) #sm09 13-Nov-09 09:02 | andrewgerrard Awww so cute @tepilo @lanSanders Respect to @SarahBeeny - did her talk at Social Media 09 #sm09 with her new baby: http://bit.ly/4AK3eA 13-Nov-09 08:55 | RainbowKate RT @tepilo: RT @IanSanders Respect 2 @SarahBeeny-did her talk Social Media 09 #sm09 w/new baby: http://bit.ly/4AK3eA (pic via paul\_clarke) 13-Nov-09 08:54 | FrancoiseM RT @lanSanders Respect to @SarahBeeny - did her talk at Social Media 09 #sm09 with her new baby: http://bit.ly/4AK3eA (pic via paul\_clarke) 13-Nov-09 08:52 | tepilo is preparing a summary of Social Media 09 #sm09 for the marketing team. Lots of juicy stuff to report on. Great event @mashupevent 13-Nov-09 08:47 | seanparry RT @andrewgrill great summary of the Social Media event held in London yesterday #sm09 from @freecloud http://bit.ly/sm09review 13-Nov-09 08:46 | maineassociates @sean376 I learned that complaining about people that introduce themselves as social media experts makes us more influential. #sm09 13-Nov-09 08:42 | PBizzle @andrewgrill great summary of the Social Media event held in London yesterday #sm09 from @freecloud http://bit.ly/sm09review



great summary of the Social Media event held in London yesterday #sm09 from @freecloud http://bit.ly/sm09review

13-Nov-09 08:24 | iainbroome



12-Nov-09 22:22 | paul\_clarke



Thought SM09 was v interesting wiht great speakers! #sm09

12-Nov-09 22:04 | SharmeeMavadia



#sm09 social media 09 Interesting mix of speakers and debate going on , whirlwind download of info. MTV dude freestyling rocked.

12-Nov-09 21:43 | stewarttownsend



RT @JonAkwue: @paul\_clarke That should of course say: Pity you could'NT stick around, but good to see you there #sm09 Must be getting tired

12-Nov-09 21:33 | JonAkwue



@paul\_clarke Thanks for taking the great photo's @ #sm09. Pity you could stick around, but good to see you there

12-Nov-09 21:30 | JonAkwue



RT @drnatalie @kitson @katylindemann Social inside out: Can't be social externally if you're not social internally #sm09 #scrm #crm | YEP!

12-Nov-09 21:22 | klrichardson

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@barrybridges or indiscretely ;-) #sm09

12-Nov-09 21:22 | freecloud



@riazkanani Thanx! It was good to meet you albeit briefly today @ #sm09

12-Nov-09 21:21 | JonAkwue

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#sm09 was fun. It's interesting to note the twitter activity isn't really conversational tho: just lots of people spouting discretely.

12-Nov-09 21:19 | barrybridges



RT @emmajell: We will be holding a raffle for http://twitpic.com/p9jim @Hofmeyr 's shirt (not incl chest hair) at mixer\* 2nd Dec #sm09

12-Nov-09 21:15 | hofmeyr



At the Sanderson in the outdoor rain garden after fab afternoon at #sm09. Spread it over 2 days next time. Thanks to @tonyfish and #mashup

12-Nov-09 21:13 | Joshuarex

RT @marshallmanson Robin Wright: Behavior change drives attitude change. Not the other way around. #sm09

12-Nov-09 21:10 | riazkanani



What is ether? #sm09 #radio4

12-Nov-09 21:07 | emmajell



Enjoying beer post #sm09 HUGE thanks to all the fantastic speakers. Job well done:-)See you at mixer\* 2nd Dec We'll b rafflin' Phil's shirt!

12-Nov-09 21:05 | emmajell



We will be holding a raffle for http://twitpic.com/p9jim @Hofmeyr 's shirt (not incl chest hair) at mixer\* 2nd Dec #sm09



Great day at #sm09 with many humbling comments afterwards - glad my 7.5 minutes resonated. If u need to contact me http://bit.ly/eandrew

12-Nov-09 19:37 | andrewgrill



Plans to walk back to clerkenwell from #sm09 ruined by rain! Sigh.

12-Nov-09 19:28 | kristainlondon



Was cool tellin every1@ #Sm09 about swine flu soc media monitorin, now off 2c the bif!

12-Nov-09 19:27 | heatherjhampson



@jaggeree sure knows what he's on about: On the horizon of a real-time networked society http://slidesha.re/2r2YXo #sm09

12-Nov-09 19:07 | manuelaboyle



Any of my followers @ #sm09, in absence of wine fueled networking session hoping for a twitterworking session!

12-Nov-09 19:06 | mattpollington



RT @joodoo9: 50 free beta testing accounts to Brandwatch #socialmediamonitoring #sm09 http://bit.ly/27N93G going like hot cakes!!

12-Nov-09 19:04 | Claire



RT @katylindemann: Mktg do talking. Insight / customer service do listening: why brands struggle w/ 2-way comms #sm09

12-Nov-09 18:59 | dbarrowcliff



Enjoyed #sm09 v much. If you're wanting social media analysis + insights & recommendations, get in touch. http://www.millwardbrown.com

12-Nov-09 18:51 | dbarrowcliff



RT @kitson: RT @katylindemann Social from the inside out: Can't be social externally if you're not social internally #sm09 #scrm #crm | YEP!

12-Nov-09 18:50 | drnatalie



Some good stuff at #sm09 - loved seeing the audience's tweet-heckles (tweckles?) in real time on the screen.

12-Nov-09 18:49 | Concannon



Teeth-grindingly true RT @katylindemann: Mktg do talking. Insight / customer service do listening: why brands struggle w/ 2-way comms #sm09

12-Nov-09 18:47 | melex



Just got to the snorkel mask conference, seems busy #sm09

12-Nov-09 18:47 | rhys\_isterix



RT @Jellyhaus @mashupevent #sm09 the female web hugely influential in future of social media many brands are stupidly ignoring importance

12-Nov-09 18:46 | gina\_romero



Hello to everyone at #sm09 and @andrewgrill I vote stick em all on slideshare. Now. Drink my beer.

12-Nov-09 18:40 | davidcushman



Had to shoot off from #sm09 for an airport run, the wine was calling, please give it a good home all who attended



12-Nov-09 18:32 | jaggeree



RT @katylindemann: Depressing how much the terms 'monetise' & 'consumer' are used instead of 'business model' & 'people' #sm09 12-Nov-09 18:31 | charlesfrith RT @lanSanders: Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke) > lovely 12-Nov-09 18:26 | drmcewan RT @lanSanders: Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke) 12-Nov-09 18:21 | stephtara @prgeek Congrats! Let me know what you think after you read Viral Loop. #SM09 12-Nov-09 18:18 | Penenberg Depressing how much the terms 'monetise' & 'consumer' are used instead of 'business model' & 'people' #sm09 12-Nov-09 18:17 | katylindemann Brilliant perspective on the future RT @jaggeree http://www.slideshare.net/jaggeree/realtime - slide deck for the people down the back #sm09 12-Nov-09 18:16 | Jasonfas @alexmyers when socialmention is down try whos talkin' not as easy to navigate but good alternative #sm09 12-Nov-09 18:16 | JoshFeldberg @andrewgrill eh? I like starbucks! #sm09 12-Nov-09 18:15 | JoshFeldberg Almost beer-o'clock at #sm09 12-Nov-09 18:14 | andrewgrill #sm09 another Aussie at the back. Nero coffee is better. 12-Nov-09 18:14 | LongreachMobile #sm09 charity is a crap product? Wow. Let's sex it up then. 12-Nov-09 18:13 | CityArchitect Another Aussie up next - we are not alone but Josh trashed my love of Starbucks #sm09 12-Nov-09 18:13 | andrewgrill @katylindemann I remember Technorati when it worked, my rank just goes backwards and lastweek it flooded the web with corrupted RSS #sm09 12-Nov-09 18:11 | andrewgrill



HUGE respect! RT @lanSanders: Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke)



Links I referenced during my talk Dave Edwards http://bit.ly/nublack and 4 rules http://bit.ly/4rules #sm09

12-Nov-09 18:02 | andrewgrill



@jaggeree gave an inspiring and optimistic talk about how the world could be better through social media. #sm09 12-Nov-09 18:02 | petermckj As token Aussie hope I did our country proud at #sm09 I blog at http://LondonCalling.mobi 12-Nov-09 18:01 | andrewgrill The Threadless crew made that 'Flagpole Sitta' lipdub vid. Not a lot of people know that. #sm09 12-Nov-09 18:01 | prgeek RT @lanSanders: Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke) 12-Nov-09 18:00 | FrancoiseM #sm09 'Real time, real world'. Nice use of visualisations. 'data plus time is story' Nice quotes. 12-Nov-09 18:00 | JonAkwue @andrewgerrard - no problem, top job on the tweeting at #sm09 thank you! 12-Nov-09 17:58 | Liberatelloyd Anyone enjoying this SUPERB talk by @jaggeree would like matt jones & tom coates' talk 'polite pertinent & pretty' on informatics #sm09 12-Nov-09 17:57 | katylindemann @BenAS @Liberatelloyd @iainbroome @Greevsie @joningham Thanks for all the RTs - much appreciated #sm09 12-Nov-09 17:56 | andrewgerrard @jaggeree thanks! I'm listening to you now. You're doing well. #sm09 12-Nov-09 17:55 | JonAkwue @andypiper Thanks for the RT - I remember your IBM pres. at #SOMESSO as the 1st person I heard talk properly about the social org. #sm09 12-Nov-09 17:52 | andrewgerrard Respect to @SarahBeeny - did her talk at #sm09 with her new baby http://bit.ly/4AK3eA (pic via @paul\_clarke) 12-Nov-09 17:52 | IanSanders @Penenberg Just won a copy of your book at #SM09 (yay). 12-Nov-09 17:51 | prgeek http://www.slideshare.net/jaggeree/realtime - slide deck for the people down the back #sm09 12-Nov-09 17:50 | jaggeree



12-Nov-09 17:48 | everycitycloud

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"noone can be an expert in social media because noone has been 'taught' it " from @andrewgrill #sm09 12-Nov-09 17:47 | MattyOSHEA finally online... loving #sm09. Great presentation on Govt and social by @JonAkwue 12-Nov-09 17:47 | JoshFeldberg An ex is a has been. A spurt is a drip under pressure. #sm09 12-Nov-09 17:47 | philarcher1 RT @andrewgerrard RT @katylindemann: being social from the inside out. you can't be social externally if you're not social internally. #sm09 12-Nov-09 17:46 | joningham RT @jaggeree: top talk from @jonakwue about building services out of social media in government #sm09 12-Nov-09 17:45 | katylindemann RT @girlygeekdom @mashupevent #sm09 the female web hugely influential in future of social media many brands are stupidly ignoring. I AGREE!! 12-Nov-09 17:45 | actionlamb Someone actually introduced themselves to me during the break as a 'social media expert'. Seriously. Dude! #sm09 12-Nov-09 17:44 | katylindemann Twitter is mentioned by everyone as the main and mostly the only voice of the masses. #sm09. Will anyone else come along? 12-Nov-09 17:44 | LongreachMobile when you're on hold, no one hears you scream. #sm09 12-Nov-09 17:44 | philarcher1 The Viral Loop app on Facebook (apps.facebook.com/viralloop) will combine charity, social media and capitalism: http://bit.ly/4iKkps #sm09 12-Nov-09 17:43 | Penenberg RT @jellyhaus @mashupevent #sm09 the female web hugely influential in future of social media many brands are stupidly ignoring. I AGREE!! 12-Nov-09 17:42 | girlygeekdom Interested to see that the COI only use free social media monitoring tools #sm09 12-Nov-09 17:42 | VolumeGroup @jaggeree speaking shortly - gave great talk at @the\_workshop earlier this year. #sm09 12-Nov-09 17:41 | iainbroome



@mashupevent #sm09 the female web hugely influential in future of social media many brands are stupidly ignoring importance



RT @katylindemann: being social from the inside out. you can't be social externally if you're not social internally. hear hear #sm09

12-Nov-09 17:37 | andrewgerrard



Ooops apparently got a mention at #sm09 and had left the room to say hi to @paul\_clarke. I'm back!

12-Nov-09 17:36 | prgeek



@andrewgerrard You are so right but it is so much easier said than done. Hotspots and the rightspots are always far apart #sm09

12-Nov-09 17:36 | aden\_76

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@Jasonfas Bore me later with #sm09. Are you still cool to meet at the proposed time? Will be leaving work accordingly.Big L can't make it :(

12-Nov-09 17:36 | Jay\_Carv



#sm09 not long now till my super brief pitch

12-Nov-09 17:35 | Joshuarex



Interesting use of free tools RT@jaggeree:top talk from Heather from COI about how they were monitoring social media,really nice stuff #sm09

12-Nov-09 17:34 | Jasonfas

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@aden\_76 Aha - you take those hotspots and evangelists and work with them to build internal adoption & advocacy #sm09
12-Nov-09 17:33 | andrewgerrard
top talk from Heather from COI about how they were monitoring social media, really nice stuff #sm09
12-Nov-09 17:31 | jaggeree
Amazed that the COI only ise free monitoring tools to monitor swine flu mentions #sm09

12-Nov-09 17:30 | andrewgrill



RT @mediaczar: @andrewgerrard's multicasting is actually QUITE cool. If you're only watching in the room, you're missing out. <Thanks! #sm09

12-Nov-09 17:29 | andrewgerrard



@Joe Thank you for the clarification - you had me worried there for a split second ;-) #sm09

12-Nov-09 17:27 | andrewgerrard

RT @paul\_clarke: #sm09 the photo set from today http://bit.ly/40up6K - enjoy, over and out

12-Nov-09 17:27 | mediaczar



Slides from my talk at http://bit.ly/CgMOm - complete with bonus extra slides #sm09

12-Nov-09 17:27 | markpack



g man (@gilesrhysjones) rocking #sm09. @hofmeyr less so....maybe if he tucked his shirt in

12-Nov-09 17:26 | OGILVY





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12-Nov-09 17:22 | vicchi RT @andrewgerrard List of company social media policies & guidelines http://bit.ly/zl4Vi #sm09 12-Nov-09 17:21 | Liberatelloyd Beatles -- Rock Band gets them back in #sm09 12-Nov-09 17:21 | mediaczar How accurate is automated sentiment analysis, really? Radian6 claim about 60% success rate. #sm09 12-Nov-09 17:20 | Concannon Sentimemt analysis is a compass not a SatNav #sm09 12-Nov-09 17:19 | dbarrowcliff My Social Company Culture presentation from #sm09 is on Slideshare: http://bit.ly/Social\_Company\_Culture 12-Nov-09 17:19 | and rew gerrard Giles @Ogilvy spoke about an 80:20 marketing rule. 80 'proven vehicle' methods, 20 well structured experiments (sm mostly in the 20) #sm09 12-Nov-09 17:18 | Claire "Technology can only ever serve as a bridge, never as a destination" - Lord Puttnam, IAB Engage 2005 #sm09 12-Nov-09 17:18 | and rewgerrard #sm09 re Detica telcos have done deep network analysis for decades and knowing rich baby boomers don't buy hiphop is easy to calc 12-Nov-09 17:17 | freecloud @tim\_whirledge Either news travels fast, or you're ignoring me and @PBizzle #clickldn #sm09 12-Nov-09 17:14 | mediaczar List of company social media policies & guidelines http://bit.ly/zl4Vi #sm09 (thx @andrewgerrard) 12-Nov-09 17:14 | BenAS Big shouts to my main man Jon Akwue at #sm09. He's the tall bloke. (Hello to Simon G and the Feldberg as well. They are shorter...) 12-Nov-09 17:14 | The\_JHog I suspect you have a list of suppliers, rather than an eco-sphere - but hey, that's marketing! #sm09 12-Nov-09 17:13 | paul clarke Anyone here in beauty/ fashion industry for an interview with an Italian magazine? Let me know! #sm09

12-Nov-09 17:13 | emmajell



@robocallaghan @johnpollock thanks for the #sm09 RTs guys. I thought the durex on that tweet woulda stopped reproduction!



12-Nov-09 17:07 | mediaczar



# @andrewgerrard the word will spread and the hammer will come down....websense ;) #sm09

12-Nov-09 17:07 | aden\_76



Develop realistic & practical social media policy guidelines, & implement an action plan to build internal education & best practice #sm09

12-Nov-09 17:07 | andrewgerrard

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everything

in moderation @andrewgerrard And what do you do when you find those hotspots and internal evangelists? #sm09 12-Nov-09 17:06 | aden\_76 Following the debates at #SM09 and #ClickIdn - some great discussions worth catching up 12-Nov-09 17:06 | VCCP RT @drewellis @andrewgerrard running a timed Tweetstream during his talk #SM09 presenting and Tweeting his PPT headers - pretty cool 12-Nov-09 17:06 | TemperoUK RT @cr: "We are in your datas, killing your privacy". #sm09 re: detica 12-Nov-09 17:06 | katylindemann List of company social media policies & guidelines http://bit.ly/zl4Vi #sm09 12-Nov-09 17:06 | andrewgerrard The word will spread & the workforce will discover that social media can help them take some ownership of the brand for themselves. #sm09 12-Nov-09 17:05 | andrewgerrard Find internal evangelists & hotspots of social media activity. Don't just rely on the marketing or PR dept. to create a social org. #sm09

12-Nov-09 17:04 | andrewgerrard



@andrewgerrard You can say that again! #sm09

12-Nov-09 17:03 | aden\_76



Within almost every organisation there are people that really get it. And they work in some unlikely places #sm09



The adoption of social media by the workforce for personal use has come as a bit of a shock to the traditional corporate environment #sm09

12-Nov-09 17:02 | andrewgerrard

12-Nov-09 17:03 | and rew gerrard



This is what I'll be talking about today! #sm09 all the details you need should be found here! http://retwt.me/1Ku9W qn's? @talktweetmeme

12-Nov-09 17:01 | girlygeekdom



@JonAkwue Researches into SNA suggest it can be wildly oversold. Think we just saw a wild oversell. But still wouldn't fuck with him #sm09



being social from the inside out. you can't be social externally if you're not social internally. hear hear #sm09

12-Nov-09 17:00 | katylindemann

12-Nov-09 16:59 | mediaczar



All answers to difficult questions yeild to mathematic analysis @detica #sm09 very cool. Forget market segmentation.

12-Nov-09 16:58 | LongreachMobile



#sm09 detica presentation - am I the only person that is scared?

@andrewgerrard showing us Dilbert strips #sm09

12-Nov-09 16:57 | JonAkwue



@webjamdotcom finally the word steroids. Social media is word of mouth on steroids. #sm09

12-Nov-09 16:57 | MarcCampman



"We are in your datas, killing your privacy". #sm09 Dan Klein

Detica really interesting presentation about social network analysis with massive datasets. #sm09



12-Nov-09 16:56 | petermckj



Monumental claims from current speaker, half of room looks bemused, other half sniggering. Does he know what social networking is? #sm09

12-Nov-09 16:56 | joe

12-Nov-09 16:57 | cr



Wow detica is so cool... Historically found the most influential criminals, now doing it in media. All a bit Jack Bauer #sm09

12-Nov-09 16:56 | Claire



Privacy laws clearly not up to date. Am I the only one who finds this company extremely creepy? #sm09

12-Nov-09 16:56 | cr



Tip: 'we do always operate within the law' cannot be said without sounding suss. #sm09

12-Nov-09 16:55 | alexmyers



@tim\_whirledge All the PR agencies are at the competing event #SM09

12-Nov-09 16:54 | Amelia\_Torode



RT @jellyhaus: @mashupevent #sm09 trendsmap.com excellent realtime tracker for use with social media - mashup of Twitter and googlemaps.

12-Nov-09 16:52 | BenAS



@mashupevent #sm09 trendsmap.com excellent realtime global tracker for use with social media - mashup of Twitter and googlemaps.

12-Nov-09 16:43 | jellyhaus



RT @prgeek: Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09



Robin Wight had to leave, he doesn't use twitter but is happy to answer your q's by email. Send them to emma@mashupevent.com #sm09

12-Nov-09 16:35 | mashupevent

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The rule of c"ollective curation": Nothing can truly be viral unless it's good, and who decides? The audience. #sm09 12-Nov-09 16:34 | Penenberg #sm09 haha a social media campaign to generate....a tv ad! unilever and idea bounty (via @OGILVY ) Yeah, it does make me chuckle a little 12-Nov-09 16:32 | petite a @AndrewGrill Some companies w virality etched into biz models: Hotmail, eBay, PayPal, FAcebook, Twitter, Zynga, YouTube, MySpace, etc. #sm09 12-Nov-09 16:27 | Penenberg RT @iainbroome: Sarah beeny and her baby on stage. My girlfriend simply won't believe me when I get home. #sm09 12-Nov-09 16:27 | FrancoiseM #sm09 haha a social media campaign to generate....a tv ad! unilever and idea bounty 12-Nov-09 16:27 | OGILVY Guy from ideabounty didn't really go into detail about HOW they used social media, just mentioned their successes. Pitch? #sm09 12-Nov-09 16:26 | joe



@AndrewGrill And that's just marketing. What if you create product that for a user to use, he HAS to spread it? Want examples? #sm09

12-Nov-09 16:26 | Penenberg

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@Laurencejohn1 #sm09 wordle.net I think

12-Nov-09 16:24 | mashupevent



@Penenberg Agree. My 4 hero brands Nokia, Sony, Vodafone and Starbucks give me a reason to talk about them online #sm09

12-Nov-09 16:24 | andrewgrill



Rare you see such big brands using something new like idea bounty with such enthusiasm #sm09

12-Nov-09 16:23 | alexmyers



@katylindemann All points valid - let's discuss furthe over a social glass of wine at the end of the day #sm09

12-Nov-09 16:23 | andrewgrill



Wish I was at #sm09 ... the backchannel and photos courtest of @paul\_clarke are making me think I missed something.

12-Nov-09 16:23 | vicchi



#sm09 anyone know how to get to or spell a wordle wordall? Looks cool.

12-Nov-09 16:22 | Laurencejohn1



idea bounty claim to have changed their business based on the comments on the blog post by @amelia\_torode #sm09



12-Nov-09 16:16 | KLBarber



@petermckj Viral business model: Never before has it been possible to create this much wealth, so fast and starting w so little. #sm09 12-Nov-09 16:16 | Penenberg @chrsoz Viral Loop formula: Create something people like so much they will enthusiastically spread it for you. No mkting or ad budget. #sm09 12-Nov-09 16:15 | Penenberg @Penenberg Agree, so then you have to listen, learn, engage and integrate #sm09 12-Nov-09 16:15 | andrewgrill Meat & veg dig campaign information by lib dem speaker - nothing original but a lot of common sense for those not in the know #sm09 12-Nov-09 16:14 | joe RT @andrewgrill: "The only way to control your content is to be the best provider of it" #sm09 @webjamdotcom 12-Nov-09 16:14 | MarcCampman RT @andrewgrill: "The only way to control your content is to be the best provider of it." #sm09 Me: But once it's out, you lose control. 12-Nov-09 16:13 | Penenberg Ppl prefer clicking on the blog button rather than the new button on a lib dem MP website #sm09 12-Nov-09 16:13 | andrewgrill finally online.stupid crackberry...full house at #sm09 12-Nov-09 16:13 | JoshFeldberg @katylindemann SM can be analog as well but let's cut down the tech jargon - some ad types have just got used to what/who 'digital' is #sm09 12-Nov-09 16:13 | andrewgrill @penenberg so what's the 140 character viral loop formula? ok, slightly fewer than 140 chars if you want me to viralise your reply :) #sm09 12-Nov-09 16:13 | chrsoz The only way to control your content is to be the best provider of it #sm09 12-Nov-09 16:12 | VolumeGroup First mention of WordPress today. Good ol' WordPress. #sm09 12-Nov-09 16:12 | iainbroome #sm09 free wifi for all - ask emma for a card if you want one 12-Nov-09 16:11 | mashupevent



@davidhart - so a normal social media conference presentation envoronment then - techfail/baby/twitter #sm09

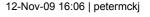


RT #sm09 it's turned to sexual media here. Aparently it's safe to engage via facebook if you put a johny on Otherwise you can catch spotify

12-Nov-09 16:06 | oosocial



@penenberg what is the 140 character pitch for your book? #sm09





about to see what the #LibDems are doing on SM, how will myconservatives.com compare #sm09

12-Nov-09 16:06 | paulswaddle

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'don't treat social media as a magic bullet' or something to wrap aroind at the end and get all the digital team together early #sm09

12-Nov-09 16:06 | andrewgrill



Fabulous case study from @PBizzle #sm09

12-Nov-09 16:05 | mediaczar



#sm09 it's turned to sexual media here. Aparently it's safe to engage via facebook if you put a johny on. Otherwise you can catch spotify

12-Nov-09 16:03 | minxymoggy



Part 1: @jamiersimmonds And to answer that in 140 characters or less. Quite a feat, I'd say. #sm09

12-Nov-09 16:02 | Penenberg



@sotm Someone Once Told Me example now up http://someoneoncetoldme.com - Even I am on there somewhere - great site #sm09

12-Nov-09 16:02 | andrewgrill



part presentation, part dancing display. was EXCELLENT though #sm09 http://flic.kr/p/7fb8z1

12-Nov-09 16:02 | paul\_clarke

12-Nov-09 16:01 | sean376



@mernas about to be in da house? #sm09

Hi @pbizzle's mum #sm09

12-Nov-09 16:01 | emmahaslett



Diverse mix of presenters, projects & ideas at #sm09 - some old & well known, others more interesting 12-Nov-09 16:00 | joe



@PBizzle doing a fine fine job presenting w/ no slides #sm09 #oldskool

 12-Nov-09 16:00 | mediaczar



@pbizzle doing a great job Lionel. Despite mashedup events efforts. #sm09

12-Nov-09 16:00 | bridgemarc



@OliverBudworth Guidelines, helpful hints - just a catchy headline but it's good advice http://bit.ly/4rules #sm09



12-Nov-09 15:54 | StevenFeldman RT @AndrewGrill: 4 rules of social media http://bit.ly/4rules #sm09 12-Nov-09 15:54 | OscarB #sm09 loads of mobile in the speaker interviews 12-Nov-09 15:54 | tonyfish @paul clarke Nice set of pics, but why is nobody smiling? #sm09 12-Nov-09 15:54 | ShaneMcC First Direct confusing comment polarity with sentiment analysis. See i-sieve for difference #sm09 12-Nov-09 15:54 | philarcher1 really like the use of LISTENING to customers by first direct #sm09 12-Nov-09 15:54 | katylindemann Really like First Direct visualisation of consumer comments from design POV - but not sure of value for customers/potential customers #sm09 12-Nov-09 15:53 | alexmyers love firstdirect's real time 'Live feelings' app pulling in live RSS and sentiments around the web. #sm09 cimex 12-Nov-09 15:52 | cimex #sm09 if you want to win a copy of viral loop tweet #sm09viralloop and why you should win one ! 12-Nov-09 15:51 | mashupevent 4 rules of social media http://bit.ly/4rules #sm09 12-Nov-09 15:50 | andrewgrill What does firstdirect think about NatWest's new iPhone app? Any plans? #sm09 cimex 12-Nov-09 15:50 | cimex Oooh very quiet room whilst we look at what customers are saying right now about First Direct #sm09 12-Nov-09 15:50 | emmajell First direct social media philosophy : Provoke, Engage, Act & Share #sm09 12-Nov-09 15:49 | VolumeGroup @iainbroome yeah seems the 'Been' is a mini-trending topic amongst you lucky conference folk. I wonder why? #sm09

12-Nov-09 15:49 | manuelaboyle



@first\_direct used wordles to see what the main topics were for FD and their competitors #sm09



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12-Nov-09 15:46 | paulswaddle Yay @First\_direct up now - Amanda and Deborah talking about http://firstdirect.com/live #sm09 12-Nov-09 15:45 | andrewgrill @Aleksandr\_Orlov Gets a mention here 'fluffy meerkats don't run companies' and it's all about a business relationship #sm09 12-Nov-09 15:44 | andrewgrill http://bit.ly/ISybS - #viralloop launched at #sm09 today - good investment! 12-Nov-09 15:43 | bethehurricane @katylinderman - those here listening and not tweeting - we call them 'clients' and they just know it's all very disruptive for them #sm09 12-Nov-09 15:41 | andrewgrill RT @mashupevent: @Penenberg's new book Viral Loop launches here @ #sm09 TODAY! http://bit.ly/2evoEe Any questions? I'm here to tweet. 12-Nov-09 15:41 | Penenberg #sm09 tweetmeme on at around 5.40 12-Nov-09 15:41 | mashupevent @tonywood I'm in seat 2A front left. So fine for a seat thanks #sm09 otherd might like to move to front 12-Nov-09 15:41 | andrewgrill #sm09 fork handles anyone 12-Nov-09 15:41 | tonyfish RT @prgeek: Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09 12-Nov-09 15:40 | ishrasharif @BenAS @mediaczar Tepilo is the name of a fictional castle, but also means "talk" in a language created by philosopher Hans Kamp #sm09 12-Nov-09 15:39 | tepilo Adam L Penenberg's new book "Viral Loop" http://www.viralloop.com/ launches here @ #sm09 TODAY! http://www.penenberg.com/ We have copies... 12-Nov-09 15:39 | mashupevent @webjamdotcom emerging clash in social media: market norms vs social norms. #sm09 12-Nov-09 15:39 | MarcCampman RT @paul\_clarke: Chateau Yquem - fantastic shibboleth! #sm09 we seem to have Hugh Grant guest speaking for us now ... LMAO Good speaker 12-Nov-09 15:39 | stewarttownsend



Two words I didn't think I'd (nor want to) see together :( RT @kitkatkitkat babies and pubic lice #sm09



12-Nov-09 15:30 | Jasonfas



Heading to Cheltenham on the train where I'm contributing to a chartered inst marketing event. Thinking of it as a fringe #sm09 ;-)



12-Nov-09 15:28 | andrewgrill

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Youtube and Bebo provides most conversation with RAF - Flickr and Twitter less so 'is coming' says the COI #sm09

12-Nov-09 15:28 | andrewgrill



@quietriots guy cracking me up. #sm09 sounds like a service everyone needs...open letters to companies

12-Nov-09 15:28 | kristainlondon



#quietriots #sm09 isn't some objective test of 'importance' needed? at least an attempt to separate world poverty from 'my hairbrush broke'

12-Nov-09 15:27 | paul\_clarke



QuietRiots, now that makes sense as a name - i get it,. However still not sure what Tepilo means. #SM09

12-Nov-09 15:27 | BenAS



Adam Penenberg, author of Viral Loop, here, checking in from NY. How goes the conference? #SM09

12-Nov-09 15:27 | Penenberg



To what extent has have reduced budgets driven agencies towards social media? #sm09

12-Nov-09 15:27 | LongreachMobile



RT @girlygeekdom It's just a little scary knowing I'll be doing a demo, with no slides and 100% web based! I like a challenge! :P #sm09

12-Nov-09 15:26 | nickhalstead



no time for Q&A but happy to take Qs by twitter, email, via the blog, or just come and say hello. talking's great, innit? :) #sm09

12-Nov-09 15:26 | katylindemann



#sm09 @sophiehobson smells of angry kittens

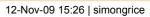
#sm09 emma has wifi cards for everyone !

12-Nov-09 15:26 | emmahaslett



definitely the cutest presenter at #sm09 -after @sarahbeeny that is http://flic.kr/p/7f6D3B

12-Nov-09 15:26 | paul\_clarke





@girlygeekdom what's #sm09? Good luck with your presentation.

12-Nov-09 15:26 | sciencegoddess



#sm09 I have a very "social" request: has anybody got a Nokia charger (tiny plug) please? I am at reception with Emma....

12-Nov-09 15:25 | alexdimartino



Great to see the COI identify and use Bebo as a relevant channel for their RAF work, good insight. #sm09



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12-Nov-09 15:23 | markpack #sm09 wifi available from emma 12-Nov-09 15:22 | simongrice RT @TemperoUK: As usual at SoMe events room polarised between those writing everything down/ others taking out frustrations on Twitter #sm09 12-Nov-09 15:22 | jaggeree Bebo - now there's a blast from the past #sm09 12-Nov-09 15:22 | oosocial Enjoyed the chat at #sm09. If you've got a question or want to know more, feel free to @ or DM or even call. 12-Nov-09 15:22 | marshallmanson Too many people think the RAF is a boys club that flies aeroplanes - we wanted to tell the real story via narrative #sm09 12-Nov-09 15:21 | freecloud #sm09 is a packed house. wd. No wifi in the Thistle though? 12-Nov-09 15:21 | cr @PBizzle getting nervous Lionel? Should prob start writing presentation now! #sm09 12-Nov-09 15:20 | bridgemarc #sm09 #left yes ! 12-Nov-09 15:20 | simongrice easier to see the slides now, thanks. #sm09 12-Nov-09 15:19 | paulswaddle tempero As usual at SoMe events room polarised between those writing everything down and others taking out everything in oderation frustrations on Twitter #sm09 12-Nov-09 15:19 | TemperoUK RT @paul\_clarke: "thank you very much for your continuous partial attention" Robin Wight #sm09 #quoteoftheday 12-Nov-09 15:18 | jaggeree RT @mayrace: Behaviour change leads to attitude change as human brain doesn't like changing it's mind. Robin Wright at #sm09 12-Nov-09 15:18 | alex butler Can people see the slides now #sm09 #left?



#sm09 is experiencing the power of real time dialogue with the audience. Finally we can see the slides:)

12-Nov-09 15:18 | andrewgrill



12-Nov-09 15:15 | simongrice



TV and online are not enemies #sm09 Sure they'll be one in the same in the near future. 12-Nov-09 15:15 | seanparry i'm really looking forward to hearing about more actual social behaviour, not just social ideas :) #sm09 12-Nov-09 15:14 | katylindemann Celebs and moonwalking bears are interchangeable in social media campaigns. #SM09 12-Nov-09 15:14 | prgeek 'ty and online are not enemies' #sm09 12-Nov-09 15:14 | alexmyers Didthetest this morning. Small world. Good work! #sm09 12-Nov-09 15:13 | bridgemarc @Riff\_Raff: #sm09 so far the morale of the story for launching a highly successful social media campaign is a household name at the centre:( 12-Nov-09 15:13 | EsJay34 RT @AndrewGrill: Who votes the slides should be on left screen so we can see - send #sm09 #left if you agree 12-Nov-09 15:13 | convers8tion 16m views of 'moonwalking bear' 2nd most blogged video #sm09 5,000 did the awareness test and 1.5M views through SM bookmarks #sm09 12-Nov-09 15:11 | andrewgrill Toby Gunton #sm09 talking secret bears and using good virals as a catalyst for conversation. There's a shocker! 12-Nov-09 15:11 | EsJay34 #sm09 talking about low hanging fruit: http://bit.ly/1wLYVB 12-Nov-09 15:10 | mediaczar RT @prgeek: Old media: Stick celeb in an ad. New media: Stick celeb on the web. Social media: Stick celeb on Twitter. #SM09 @webjamdotcom 12-Nov-09 15:10 | MarcCampman Listening to case study of tfl and the moonwalking bear by Altogether Digital :) #sm09 12-Nov-09 15:10 | VolumeGroup Did you know that cyclists are very active bloggers! #sm09. Clearly not on their mobile #wireless

12-Nov-09 15:10 | LongreachMobile



Who votes the slides should be on left screen so we can see - send #sm09 #left if you agree



SPOT ON!! RT @prgeek: Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09

12-Nov-09 15:06 | andrewgrill

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#sm09 is the moonwalking bear the basketball-playing gorilla?

12-Nov-09 15:06 | mediaczar



Big finish from Marshall! #sm09

12-Nov-09 15:06 | bridgemarc



#sm09 What did wunderbra do with the community they got in to after the campaign? Did they carry on engaging or just walk away?

12-Nov-09 15:06 | petermckj



Webjam Marketing Director at #sm09 -> RT @MarcCampman: learning point: driving conversations one drip at a time.

12-Nov-09 15:06 | Webjamdotcom



RT @paul\_clarke definitely the cutest presenter at #sm09 - after @sarahbeeny that is http://flic.kr/p/7f6D3B <-- awwww bless!

12-Nov-09 15:05 | nicktheowl



#sm09 so far the morale of the story for launching a highly successful social media campaign is a household name at the centre :(

12-Nov-09 15:05 | Riff\_Raff



Get something done about the issues that matter http://bit.ly/2RNXr5 #SM09

12-Nov-09 15:05 | quietriots



RT @prgeek Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09

12-Nov-09 15:04 | robin1966



Perhaps the main slides should be put stage left - can u organise this in the breakl guys - kill the SMS #sm09

12-Nov-09 15:04 | andrewgrill



#sm09 dita von tesse wonderbra campaign was \*massively\* boosted by using flikr for photo sharing

12-Nov-09 15:04 | minxymoggy



RT @prgeek: Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09

12-Nov-09 15:03 | AlanWylie1



Strange but true! RT @prgeek Old media: Stick celeb in an ad. New media: Stick a celeb on web. Social media: Stick a celeb on Twitter #SM09

12-Nov-09 15:03 | rosewillscharms



Haha RT @prgeek: Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09

12-Nov-09 15:03 | yasiralani



RT @prgeek: Old media: Stick a celeb in an ad. New media: Stick a celeb on the web. Social media: Stick a celeb on Twitter. #SM09



12-Nov-09 14:59 | melissamouse

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Second sensible point today - be everywhere. #SM09 12-Nov-09 14:59 | prgeek second mention of importance of lots of small audiences at #sm09 12-Nov-09 14:59 | philarcher1 RT @katylindemann: Sorry to those who couldn't see slides, ...Deck will be up on slideshare & blog #sm09 @mashupevent will have all the s 12-Nov-09 14:58 | emmajell Social media could dampen a full recovery in advertising. #sm09 12-Nov-09 14:57 | LongreachMobile Anyone notice the cat at the left of stage? It hasn't moved since we started #sm09 #whatswiththecat 12-Nov-09 14:57 | andrewgrill still not sure what @tepilo is all about. #sm09 12-Nov-09 14:57 | paulswaddle @marshallmanson @ #sm09 talking Dita Von Teese/Wonderbra. @akshayr: 1/2 audience no longer wants 2 see 1/2 the slides. Other 1/2 standing up 12-Nov-09 14:56 | mediaczar Sorry to those who couldn't see slides, hopefully you could hear me even if you couldn't see me! Deck will be up on slideshare & blog #sm09 12-Nov-09 14:56 | katylindemann #sm09. . Tepilo selling houses without an agent , 3 offers in the 1st month ! With more instructions than savill s ... It must fail ?? 12-Nov-09 14:56 | bhstreets First BULLET POINTS seen at #sm09 12-Nov-09 14:55 | andrewgrill Celebrity status doesn't work as well without social media said @sarahbeeny at #sm09 12-Nov-09 14:55 | philarcher1 @Concannon Aww... there's anarchy too! Even more gutted I'm not at #sm09 12-Nov-09 14:55 | Beth Carroll @BenAS Would it be CREDIBLE IF @tepilo paid for @sarahbeeny #sm09 #keepitreal

12-Nov-09 14:55 | andrewgrill





@sarahbeeney says don't be snobbish about any media opp. Shows @mediaweek screengrab #sm09 #barrelscraping



12-Nov-09 14:52 | mediaczar 4letter words being mentioned next to the #beenybaby #sm09 12-Nov-09 14:52 | andrewgrill @prgeek agree. Her profile would work in any media. Kudos they leveraged it in Twitter though #sm09 rything 12-Nov-09 14:50 | TemperoUK The #sm09 audience is pretty feisty. Reckon today is going to descend into ANARCHY! 12-Nov-09 14:50 | Concannon Can u turn auto hibernate off on a mac? I am a pc. #sm09 12-Nov-09 14:50 | bridgemarc Make the most of your assets....#sm09 12-Nov-09 14:50 | stewarttownsend Sarah beeny and her baby on stage. My girlfriend simply won't believe me when I get home. #sm09 12-Nov-09 14:49 | iainbroome RT @freecloud Beeny Baby! #sm09 http://moby.to/kzbah7 12-Nov-09 14:48 | martinuttley @paulswaddle I'm going to touch on the Social Company Culture later on #sm09 12-Nov-09 14:48 | and rewgerrard RT @VolumeGroup How Sarah Beeney used social media to launch her new business #sm09 -@giftwrappedandg 12-Nov-09 14:48 | suzidixon77 Expeted pun about digital assets - could have done without this cheezy joke #sm09 12-Nov-09 14:48 | andrewgrill #sm09 @sarahbeeny here with tepilo showing fab example of woman with baby here on stage and in business. Huge points of credit. 12-Nov-09 14:48 | Laurencejohn1 Oi #sm09 Why dont you discuss this? http://bit.ly/2G6nOL 12-Nov-09 14:48 | sadeagle Beeny Baby! #sm09



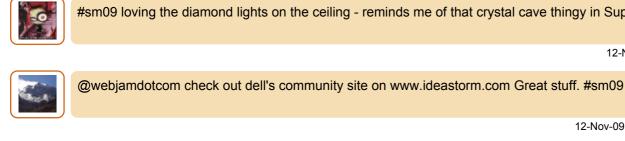
Prezi being used by sarah beeny at #sm09 fab to see it being used...been a while since seen it at event

12-Nov-09 14:47 | freecloud



12-Nov-09 14:45 | mediaczar





#sm09 loving the diamond lights on the ceiling - reminds me of that crystal cave thingy in Superman

12-Nov-09 14:36 | Riff\_Raff





social media users should be interested as well as interesting #sm09

12-Nov-09 14:35 | philarcher1

12-Nov-09 14:35 | MarcCampman



"Be interested as well as interesting" #sm09 has to be key to social media like it is marriages.

12-Nov-09 14:35 | Laurencejohn1



#sm09 so there is no social media - and there are 200 experts in the room - any one want a job?

12-Nov-09 14:35 | tonyfish



Katie talking about the conversation.....sharing, and like the aspect re status on sharing....good point. #sm09

12-Nov-09 14:35 | stewarttownsend



Do Apple need to be "social"... product sales and uptake would suggest not. #sm09

12-Nov-09 14:33 | BenAS



@mediaczar @AndrewGrill Social Media and Digital Media are VERY different buckets. Inter-related, sure, the same? Definitely not. #sm09

12-Nov-09 14:33 | BenjaminEllis

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RT @AndrewGrill: I used to be a roadie #sm09 <Me too! & I'm a qualified sound engineer :- O who knew?

12-Nov-09 14:32 | andrewgerrard



Lovely: 'Social media' is a useless term. #sm09

12-Nov-09 14:32 | marshallmanson



@katylindemann is demystifying social media. No such thing as social media -- HOORAY! #sm09

12-Nov-09 14:31 | mediaczar





Great start - about to be demystified #sm09

I used to be a roadie #sm09

12-Nov-09 14:31 | iainbroome



Rt @hadleybeeman: honesty! RT @paul\_clarke: "thank you very much for your continuous partial attention" Robin Wight #sm09 #quoteoftheday

12-Nov-09 14:31 | podnosh



RT @TemperoUK: Not sure a microsite to go with an ad campaign is social media #sm09 > It's not, period.